

## **Measure A Implementation**

**Los Angeles County Regional Park and Open Space District** 

# Summary Meeting Notes Steering Committee Summer Workshop B Technical Assistance September 7, 2017 1:00 pm – 5:00 pm

### **Steering Committee Members in Attendance:**

Jean Armbruster Karen Ginsberg Linda Lowry Jane Beesley Mark Glassock Norma Martinez Scott Chan John Guevarra Cara Mever **Hugo Enciso** Andrea Gullo Stefan Popescu Belinda Faustinos John Johns Barbara Romero Hugo Garcia Clement Lau **Bruce Saito** 

#### AGENDA ITEM: TOPIC 1- TYPES OF TECHNICAL ASSISTANCE

#### **Public Comment**

- 1. Simplify the process and language surrounding the program—the various delivery methods and phases of Technical Assistance (TA\*) are confusing.
- 2. Provide resources: Workshops and trainings for every phase; calendar of deadlines; checklist of required forms; examples of funded projects/success stories, sample grant applications. Toolkits should provide specific content in order to be effective.
- Strategic Partnerships: are critical to a successful TA Program. Partners should include paid consultants
  from CBOs, agencies, consultants and other private sector experts/funders. We will need to find ways to
  incentivize the private sector.
  - Organizations contracted with RPOSD should be able to serve as regional hubs to both provide direct services and serve as a local connector between under-resourced community groups and local experts/TA providers
- 4. TA should also be provided during the Maintenance and Servicing phase

#### **Committee Comment**

- Types of Assistance
  - a. Include training related to sustainability that focuses on sustainable approaches to development, sustainable materials, etc.
  - b. Include legal training such as workshops for reading, writing, and understanding contracts and legal issues such as liabilities and deed restrictions.
  - c. Assistance for outreach is very important:
    - i. Outreach should also take place during implementation phase
    - ii. CBOs doing outreach for agencies in partnership with RPOSD is a form of TA
    - iii. Provide examples of different ways to do community outreach

- iv. Agencies need assistance collecting data and compiling statistics to verify who is using regional facilities to prove who they're serving and if they're meeting regional need
- d. Outline expectations for outreach and engagement at onset. People will be more likely to pursue TA if they know expectations.
- e. Resources and toolkits: Provide examples of best practices and detailed resource guides

#### 2. Delivery Methods

- a. Mentor programs: Create teams of mentors that work with agencies and help them through the entire process. Toolkits and webinars miss the human element that mentoring can provide.
- b. Workshops and trainings: Provide certification for completing certain trainings.
- c. Resource toolkits: Show examples of other successful applications; consultant list with statements of qualifications.

#### 3. Program Goals

a. Goals should identify benchmarks to show overall desired outcome.

#### AGENDA ITEM: TOPIC 2- BARRIERS TO RECEIVING TECHNICAL ASSISTANCE

#### **Public Comment**

- Barriers include:
  - a. Limited resources and capacity
  - b. Unclear expectations and guidelines
  - c. Not knowing a TA program exists/lack of adequate engagement and recruitment to the program
  - d. Disconnect between community groups who know how to build parks but don't know where the needs is and agencies who don't have capacity to build parks
- 2. How can the TA program mitigate the barriers?
  - a. Clear information and expectations up front
  - b. Grant writing workshops
  - c. Transparent and specific feedback from RPSOD staff
  - d. Provide TA throughout all stages of process in different forms
  - e. Regional information hubs to connect applicants to resources and TA providers
  - f. Mentor programs
  - g. Bench consultants
  - h. Staff assistance

#### **Committee Comment**

- 1. Barriers include:
  - a. Lack of TA programs; available technical assistance can be bought but it's costly
  - b. Lack of organizational capacity
  - c. Lack of awareness that TA exists
  - d. TA tends to be too general.
- 2. How can the TA program mitigate the barriers?
  - a. Time the delivery of TA so that it's not too early or late in relation to application deadlines
  - b. TA must be specific to be effective.
  - c. Provide regional mentors/experts who can work with communities, especially ones who have high staff turnover and low capacity.
  - d. Volunteers are good but there is also a need for paid consultants for increased reliability.
  - e. Develop a model with the cooperation of other organizations that have experience providing or receiving TA.
  - f. Outreach to high need areas to find out what types of assistance they need

- g. Strategic Partnerships
- 3. Examples of TA:
  - a. Natural Resources Agencies, COGs, Board Offices, grant writing by councilmembers, Strategic Growth Council training workshops, LA Unified

#### AGENDA ITEM: TOPIC 3- PRIORITIZING TECHNICAL ASSISTANCE NEEDS

#### **Public Comment**

- 1. Prioritized Technical Assistance Needs:
  - a. Community outreach
  - b. Pre-application workshop/training to help with eligibility and application
  - c. Grant writing training and/or services
  - d. Grant administration training
  - e. Ongoing staff support
  - f. Financial assistance
  - g. Toolkits
  - h. Project implementation
- 2. Priorities for TA will vary, depending on the type of applicant
  - a. Government agencies will most likely need assistance with:
    - i. Outreach and engagement
    - ii. Strategic partnership programming
    - iii. Implementation/administration
  - b. CBOs will likely need assistance with:
    - i. Grant writing/application assistance
    - ii. Strategic partnerships
    - iii. Eligibility/enrollment
- 3. Focus on quality not quantity. Need to develop the model and invest in it

#### **Committee Comment**

- 1. Prioritized Technical Assistance Needs:
  - a. Beginning stages—everything leading to grant application, including assistance with planning and design
  - b. Financial assistance and strategic partnerships
  - c. Stages of need will change over time. After a few years, TA for eligibility phase won't be as necessary
  - d. Community outreach and engagement across all categories and phases
- 2. Monitoring Effectiveness
  - a. After first few rounds RPOSD should analyze to evaluate where the needs have been and why
  - b. If applications aren't coming from some areas RPOSD should explore the reasons
  - c. Funds from innovation and oversight can be used to evaluate the program over time
  - d. Need to identify specific ways to monitor growing competency

#### **AGENDA ITEM: TOPIC 4- FUNDING**

#### **Public Comment**

- 1. Potential Funding Sources:
  - a. Strategic partnerships could be a source for funding and/or service delivery
  - b. Could fund with a separate allocation from the BOS
  - c. Fund 15% from innovation and oversight, in addition to the 3% from Categories 3 and 4  $\,$

#### 2. Investment Priorities

- a. Invest more funding in early stage TA that might reduce the need for assistance during later stages
- b. Invest less in the beginning to see if it meets need and adjust accordingly after evaluation.
- c. Invest time forming strong strategic partnerships that could supplement funding or services
- d. Incentivize the private sector
- e. Focus on quality of the program versus quantity
- f. If TA is available to all applicants, a pot of TA funds should be set aside for high/very high need areas

#### **Committee Comment**

- 1. Amount of Funding
  - a. 1% and 3% are both too low
  - b. 5-10% is more likely to meet need
  - c. Invest more money in the beginning years with the idea that as capacity is built, need for TA will decrease, and therefore funding can decrease
  - d. Valuate effectiveness of TA and adjust funding level accordingly
- 2. Potential Funding Sources
  - a. Applicants should understand the tradeoff when funding TA from Categories 3 and 4. Pulling funds for TA means less money to build projects
  - b. Strategic partners could provide funding and collaborative resources such as training and toolkits
    - COGs, Metro, private foundations, educational institutions, county departments, LA Thrives, private sectors businesses, Strategic Growth Council
  - c. Fund from BOS 2% set-aside
- 3. Investment Priorities
  - a. Mentoring program
  - b. Strategic partnerships
- 4. Other Considerations
  - a. Design the program first and then figure out how to fund it. There can be a creative mixture of funding the program once it is designed.
  - b. RPOSD should work with cities, CBOs and other potential grant applicants to determine their needs. This will help inform the design of the program and the potential cost.
  - c. Technological advances should make things easier and serve as a form of TA. Agencies need to know what technology will be available to inform their need for TA.
  - d. TA should be available to high and very high need areas and those serving high need areas

Meeting Adjourned.